

SERVICE VOUCHER #387982

Reference: Hurst X4 **Agency:** Ventura Travel Gmbh GALAPATOURS
Issue Date: Aug 08, 2022 **Agent:** Jessica Mainusch
Service: Cruise on the Monserrat Yacht **# of Guests:** 4

Cruise Details			
Cruise:	Monserrat	Itinerary:	9 Days [Itin. A+B]
Cruise Dates:	From Apr 09, 2023	To:	Apr 17, 2023

SERVICE INCLUDES:

- ✓ Cabin Accommodation.
- ✓ All meals.
- ✓ All activities and excursions as depicted in the itineraries in company of a bilingual naturalist guide.
- ✓ Snorkeling Equipment.
- ✓ Standup Paddleboard
- ✓ Kayaks

SERVICE DOES NOT INCLUDE:

- ✗ *Air ticket to and from Galapagos.
- ✗ *Galapagos fee USD 100.00 (Subject to change).
- ✗ *Galapagos Control Transit Card USD 20.00.
- ✗ Alcoholic and non – alcoholic beverages.
- ✗ Travel / medical insurance
- ✗ Gratuities to guides and crew.
- ✗ Personals expenses.
- ✗ Travel insurance.
- ✗ *Wetsuit

** Unless detailed in Additional Services*

PASSENGER DETAILS

Passenger Details & Cruise Accommodation				
Pax	Name	(Adlt/Chld)	Cabin	Accom.
#1	Lawrence Gallant Ginsburg	Adult	Upper Deck Standard	Twin Beds
#2	Janie Ilene Ott Ginsburg	Adult	Upper Deck Standard	Twin Beds
#3	Jill Christine Hurst	Adult	Upper Deck Standard	Twin Beds
#4	Jay Randolph Hessey	Adult	Upper Deck Standard	Twin Beds

Extras	
Date	Description
Aug 08, 2022	Penalty fee for the Galapagos air tickets not-issued
Aug 08, 2022	Penalty fee for the Galapagos air tickets not-issued

IMPORTANT NOTES

REMARKS

- Please note that all itineraries are subject to change without notice due to force majeure, the crew and guide's criteria, and / or by Galapagos National Park regulations and orders.
- Please note that the islands are home to hundreds of different species, and that this is not a zoo. Though our crew and guides will try to show you as many species as possible, there is no guarantee that all species will be seen. Our crew and guides cannot be held responsible if species are not visible as depicted in the itineraries.
- Monserrat Yacht will do its best to fulfill all medical and dietary restrictions for last-minute confirmations. However, we cannot guarantee that we will have all the elements to do so due to time constraints to acquire them.

PURCHASES ON BOARD

Every passenger can open a tab at the bar and boutique. Personal expenses (beverages, snorkeling equipment, wetsuits and souvenirs not included on the cruise contract) can be paid on your last cruise day. No consumption can be made without registering it on the bar tab with the Barman. Alcoholic drinks cannot be brought on board. We accept cash (US Dollars).

WHAT TO BRING

For the Galapagos light cotton clothing is recommended. Bring along a sweater or light jacket since it can cool off in the evenings specially during the windy season

And don't forget:

- Passport
- Binoculars
- Camera, film and flash
- Sun protection (sun block /sunglasses/hat or cap)
- Lightweight clothing for the daily walks.
- Shorts and shorts sleeves.
- Bathing suit
- Comfortable walking shoes and extra socks
- Sandals
- Small day pack
- Plastic bags to protect cameras, binoculars, film, etc...

NEW BIOSECURITY AND OPERATIONAL

Guests onboard Monserrat will be able to notice a number of additions to our cleaning regimen designed to set an even higher standard of cleanliness to the yacht. Specific areas of focus include:

SURFACE AREA AND GUEST ROOMS

COVID-19 has raised awareness about the importance of high-touch surface cleanliness. In public spaces, the Yacht has added to its already rigorous cleaning protocols, requiring that surfaces are thoroughly treated with high-grade disinfectants and that this cleaning is done with increased frequency. We will also be adding sufficient hand sanitizer dispensers all over the Monserrat's public areas. In guest rooms, the Monserrat has likewise added to its already rigorous protocols, requiring that all surfaces are thoroughly cleaned with strong disinfectant.

GRATUITIES AND TIPPING

Tipping is a frequently asked question by our passengers. This a very sensitive issue since tipping is a voluntary gift given by our passengers in recognition to the service provided by our crew. Please be aware that passengers are in no way obligated to tip our crew members since they are properly and competitively compensated by our company.

Based on past experiences on board, if service has been excellent, the average tip for the entire crew, except the guide has been of USD 15 per person per day of cruise (this amount will be divided among all the crew equally). For each naturalist guide, the average tip has been of USD 15 per person per day of cruise. Please allow for USD 24 this amount when the Monserrat is operating with 2 naturalist guides as the guide/guest ratio will drop from 16 guests per naturalist to 8-10 guests per naturalist. This will allow us to make your experience onboard more personal. Please understand this is a mere suggestion as tipping is a very personal matter.

MEAL SERVICE

Monserrat's food safety program includes enhanced sanitation guidelines for our employees that includes hygiene and disinfecting practices. All of our meals onboard will be served to the table, suspending buffet style service.

GUEST CONTACT

All our staff members will use face masks while at work. In addition, all guests will be taken their temperature when arriving onboard as well as every morning for the length of their cruise. All guests will be provided a face mask and will be mandatory to use them onboard while circulating on public areas of the Yacht.

To help alleviate the risk of transmission, Monserrat Yacht will be using signage in public areas to remind guests to maintain social distancing protocols and removing or re-arranging furniture to allow more space for distancing in the social areas. We have installed more hand sanitizing stations on the four decks of the Yacht.

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Sonia Preciado	+593 983788100
Operaciones Quito	+593 992830534
Operaciones Perú	+51 984650072
Operaciones Galápagos	+593 992036678
Yate Monserrat	+593 995615847

EXCURSIONS WHILE ON THE ISLANDS

Due to COVID-19 related reasons, our Naturalists will request your collaboration in having the recommended social distancing while on the trail walks and while listening to him/her.

Monserrat Yacht 9 Days [Itin. A+B]

Sun April 09 th / 2023	A.M.	Meeting Point: Baltra Airport Passenger's Arrival– Meeting time is: 09:35 AM
	P.M.	Santa Cruz Island: Bachas Beach
Mon April 10 th / 2023	A.M.	Isabela Island: Tagus Cove
	P.M.	Isabela Island: Urbina Bay
Tue April 11 th / 2023	A.M.	Fernandina Island: Espinosa Point
	P.M.	Isabela Island: Vicente Roca Point
Wed April 12 th / 2023	A.M.	Santiago Island: Egas Port
	P.M.	Santiago Island: Espumilla Beach Santiago Island: Buccaneer Cove
Thu April 13 th / 2023	A.M.	North Seymour
	P.M.	Santa Cruz Island: Highlands
Fri April 14 th / 2023	A.M.	Rabida
	P.M.	Bartholomew Island
Sat April 15 th / 2023	A.M.	South Plaza
	P.M.	Santa Fe Island
Sun April 16 th / 2023	A.M.	San Cristobal Island: Pitt Point
	P.M.	San Cristobal Island: Witch Hill
Mon April 17 th / 2023	A.M.	San Cristobal Island: Lobos Island San Cristobal Island: Transfer to San Cristobal Airport

*Itineraries are unlikely to change significantly but are subject to change. Weather, wildlife breeding, safety concerns, instructions from the Galapagos National Park, specific abilities and interests of passengers as well as operational matters may cause your guide or Captain to change the time or nature of visits. Your guide and Captain will always endeavor to select the best itinerary within these limits.

<https://monserrat-cruise.info/galapagos-yacht-booking-cancellation-policies/>

Thank you for choosing us!

<https://monserrat-cruise.info>